

AFS

Errors Knowledge Base

Reports





Reports

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1 Reports

- 1. Made sure the crystal report path is correctly setup in the Apparel and Footwear General Settings tab.
- 2. Made sure the physical files are actually on the path I checked above.
- 3. Check user permissions for the Crystal and Addon folders
- 4. Ran the "Register ActiveX" button on the maintenance window from Apparel and Footwear.
- 5. Ran as administrator, the "RegisterControls" file on the "C:\Program Files (x86)\SAP\SAP Business One\AddOns\ARGNS\Apparel And Footwear\X86Client" folder.
- 6. Made sure the ODBC is correctly setup and connects with the SYSTEM user.
- 7. The reports are the latest reports from the Argentis FTP and ApparelRelease2.2.42.7 or later

1.1 Unable to connect





Please check your OBC util you get TESTS COMPLETED SUCCESSFULLY!



1.2 The process cannot access the file

	×
The process cannot access the file 'C:\Users\Analia\AppData\Local\Temp\manager\ARModelsBrand.pdf' because it is being used by another process.	
ОК	

That means you are trying to open a Report, that is already opened. Close the report it and try again

1.3 The Crystal report is not showing

1. Verify that users have access to the folder where the reports are stored on the server:





If this error occurs on the client machine, please check the box (" Recordar mis credenciales" / Remember me)



Datos m	Organizar 👻 Guardar búsqueda Grabar				
	Las búsquedas se podrían realizar con lentitud en las ubicaciones no indizadas: C:\. H				
Archivos F	Favoritos	•			
uridad de	Windows	P			
	Nombre de usuario				
	Contraseña para conectarse a: GITSAPBO	Selecc			
	Contraseña para conectarse a: GITSAPBO Nombre de usuario Contraseña Dominio: HP Recordar mis credenciales Aceptar Cancelar M. Discellocal (C:) Catalogs	Selecc			
	Contraseña para conectarse a: GITSAPBO Nombre de usuario Contraseña Dominio: HP Recordar mis credenciales Aceptar Cancelar Cancelar	Selecc			

 Run Register ActiveX (manualy C:\Program Files (x86)\SAP\SAP Business One\AddOns\ARGNS\Apparel and Footwear\X86Client \RegisterControls.bat run as administrator)



3. Configure ODBC 32 and 64 bits on each machine



Name	Platform	atform Driver			Add
CRHANA	32-bit	SQL Ser	ver Native Client 11.0		Remove
			Microsoft SQL	Server DSN Config	uration
ইকা	Server2	012	SQL Server. What name do you v Name: How do you want to Description: Which SQL Server d	vant to use to refer to the da CRHANA describe the data source? HANA lo you want to connect to?	ata source?

4. Verify that the reports are on the correct Path

Apparel and Footwear	Mood Contraction Contraction	
🛅 Design and C	Apparel And Footwear Setup	
🛅 Master Data	Item Master Data Document Settings Production Critical path Allocation Factoring La	abeling Path OITM UDF Display
🛅 Raw Materials		$\mathbf{\nabla}$
📄 Planning	Factoring Files	
Approvals	I tem Pictures	
Inventory	UCC 128 label file	
🛅 Sales - A/R	Price List Labels C:\Program Elec (v@C)\SAD\SAD Ruciness One Server\B1_SHR\Cristal	
Purchasing - A/P	Crystal Report C:\Program Files (x86)\SAP\SAP Business One Server\B1_SHR\Cristal	
🛅 Shipment Management	Mood Board	
Production		
Reports		
Controlling		
C Administration		
🛅 License		
🗁 Setup		
General Settings		





Go to control panel – user and then allowed full control (permission) to that user (windows PC user) and Run SAP as administrator

Permissions for manuales			×
Security			
Object name: C:\Users\Arge	ntis\Documents\Sap	Varios\manua	h
Group or user names:			
SYSTEM			Select Users or Groups X
Administrato	Add	tors) Remove	Select this object type: Users, Groups, or Built-in security principals From this location: DESKTOP-P44F80J Locations
Permissions for SYSTEM	Allow	Deny	Enter the object names to select (examples): Argentis Check Names
Full control Modify Read & execute List folder contents	Y X X X		Advanced 4 OK Cancel
Read	\checkmark		

1.4 The UPC labels is not showing barcode font

In the CR_print_labels.rpt report, some fonts are not allowed, but Ean13 shows barcode. Install the Ean13 font



A Fonts ▲ > This PC > CS (C:) > Windows > Fonts 4 \rightarrow \mathbf{T} Control Panel Home Preview, delete, or show and hide the fonts instal Font settings Organize 🔻 Preview Delete Hide Get more font information online Name Font style Adjust ClearType text 🔺 Constantia Regular; Bold; Bold Itali Find a character Cooper Black Black Co gerplate Gothic Bold; Light Download fonts for all languages 🔺 Corbel Regular; Bold; Bold Italie Courier New Regular; Bold; Bold Italie 🔊 Courier Regular Regular Carlz MT Regula Regular EAN-13 Regular Regular Ebrima Regular; Bold Edwardian Script ITC Regular Regular

And then in Crystal edit the report



