AFS

Errors Knowledge Base

Reports

Reports
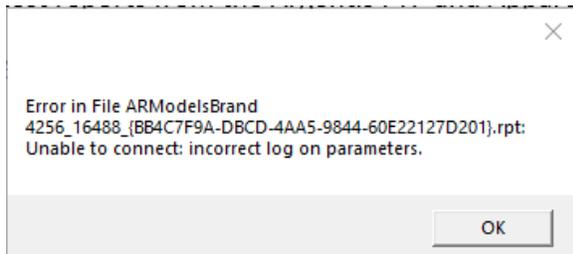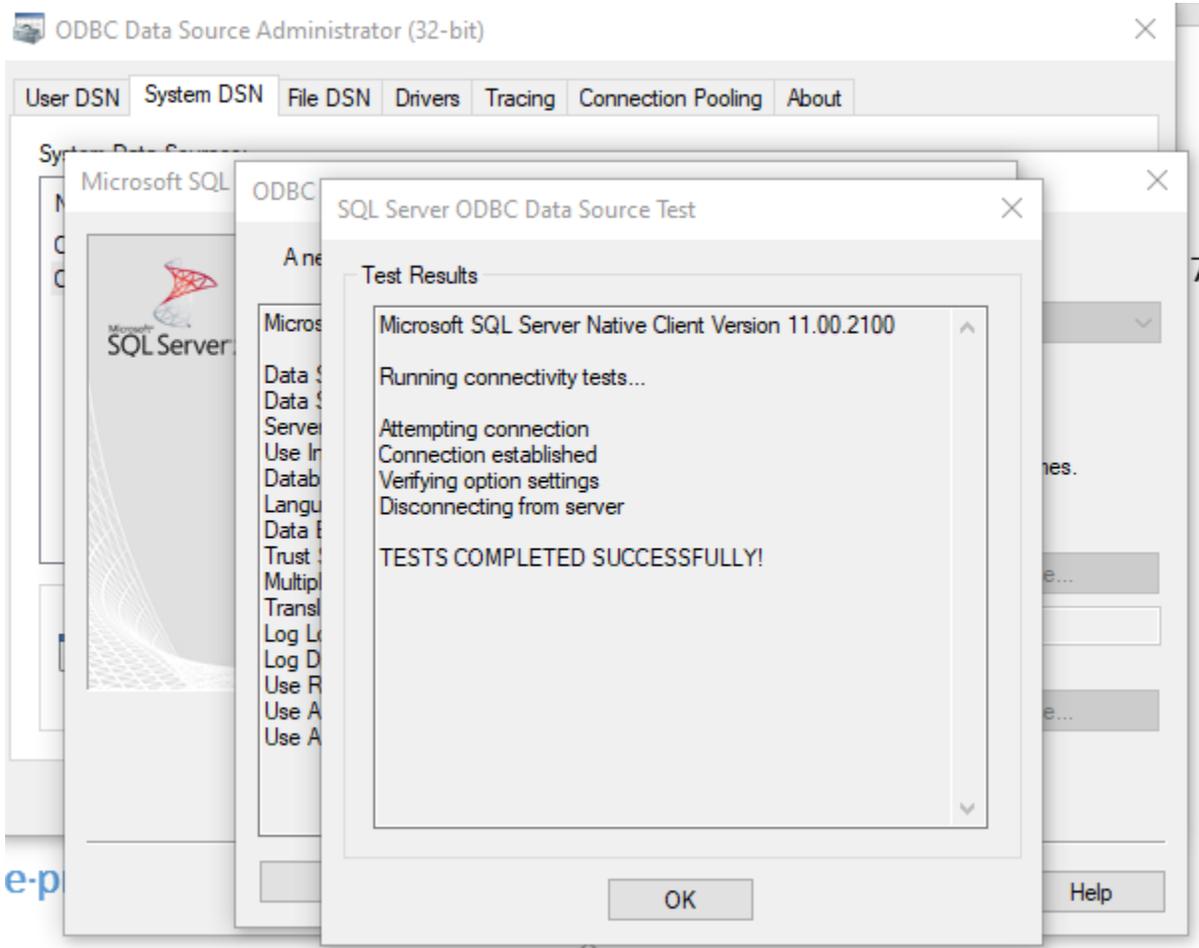
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1   Reports

1. Made sure the crystal report path is correctly setup in the Apparel and Footwear General Settings tab.
2. Made sure the physical files are actually on the path I checked above.
3. Check user permissions for the Crystal and Addon folders
4. Ran the "Register ActiveX" button on the maintenance window from Apparel and Footwear.
5. Ran as administrator, the "RegisterControls" file on the "C:\Program Files (x86)\SAP\SAP Business One\AddOns\ARGNS\Apparel And Footwear\X86Client" folder.
6. Made sure the ODBC is correctly setup and connects with the SYSTEM user.
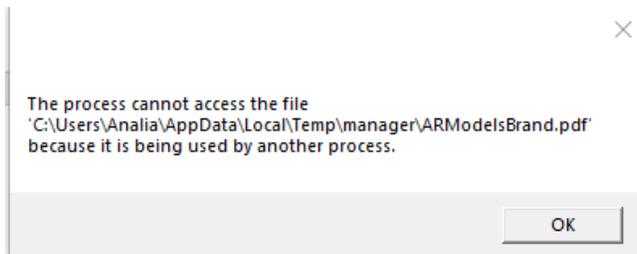7. The reports are the latest reports from the Argentis FTP and ApparelRelease2.2.42.7 or later

1.1   Unable to connect

Error in File ARModelsBrand
4256_16488_{BB4C7F9A-DBCD-4AA5-9844-60E22127D201}.rpt:
Unable to connect: incorrect log on parameters.

OK

Please check your OBC util you get TESTS COMPLETED SUCCESSFULLY!
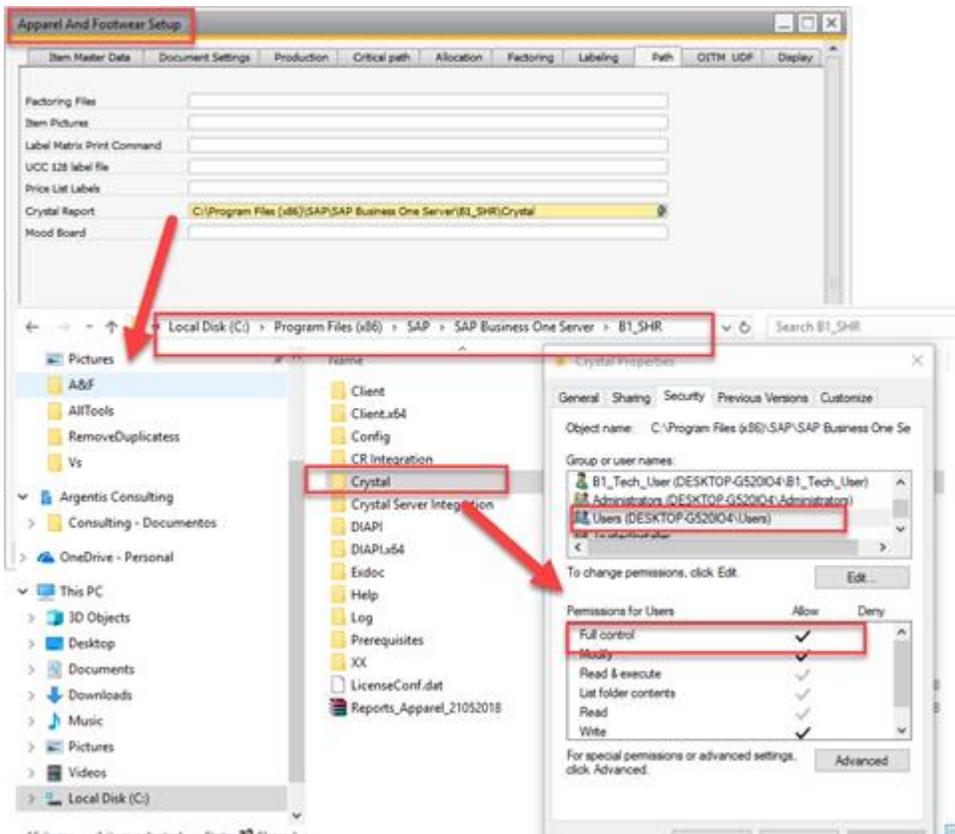

1.2 The process cannot access the file
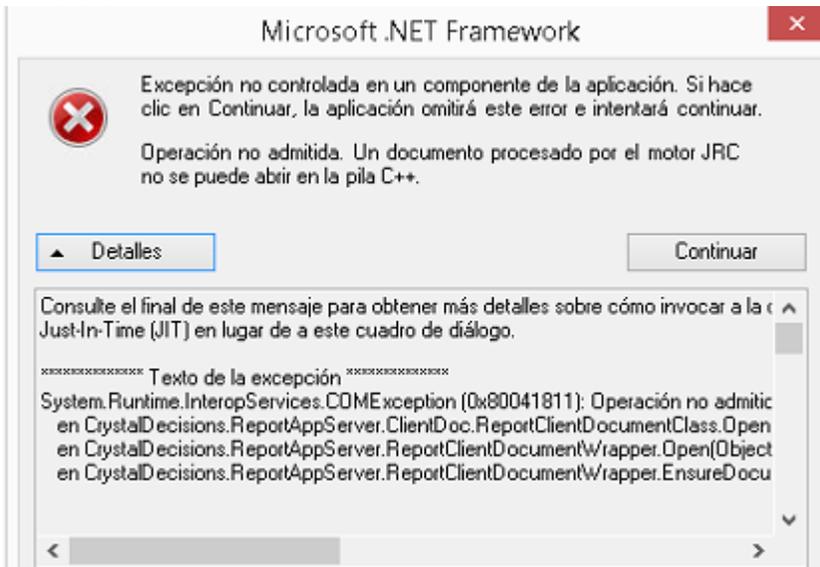

That means you are trying to open a Report, that is already opened. Close the report it and try again

1.3 The Crystal report is not showing

1. Verify that users have access to the folder where the reports are stored on the server:
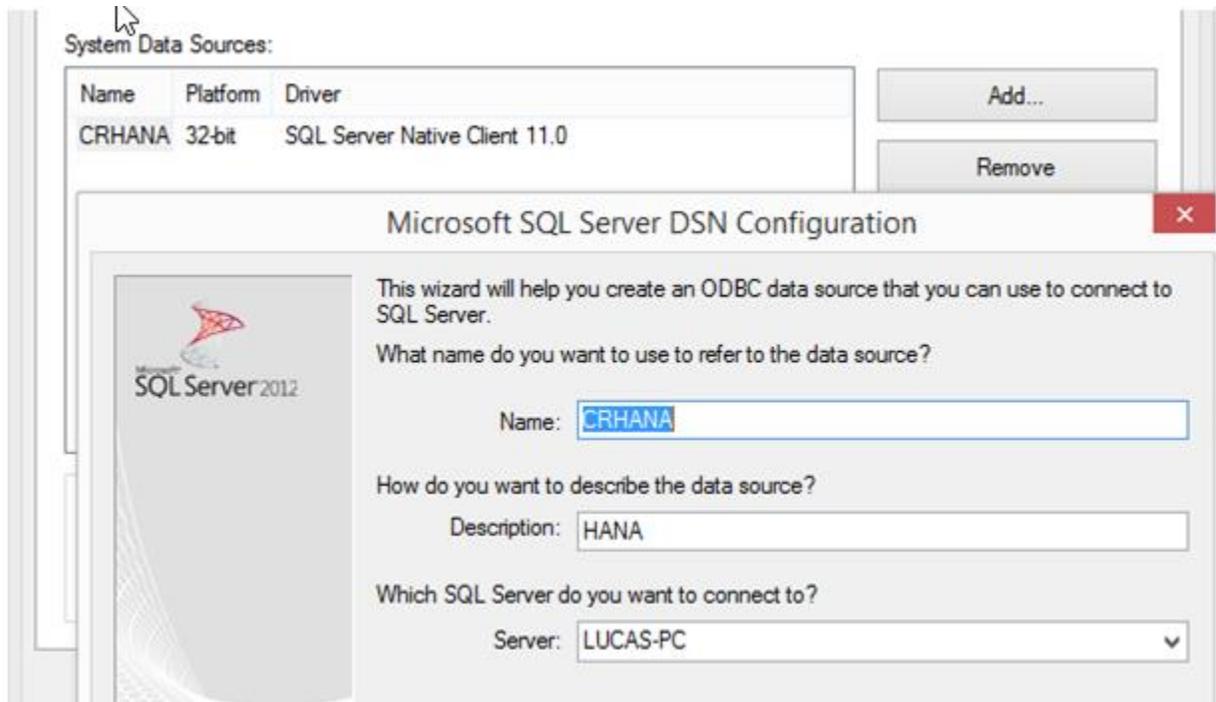
In the client´s machine:

If this error occurs on the client machine, please check the box (" Recordar mis credenciales" / Remember me)
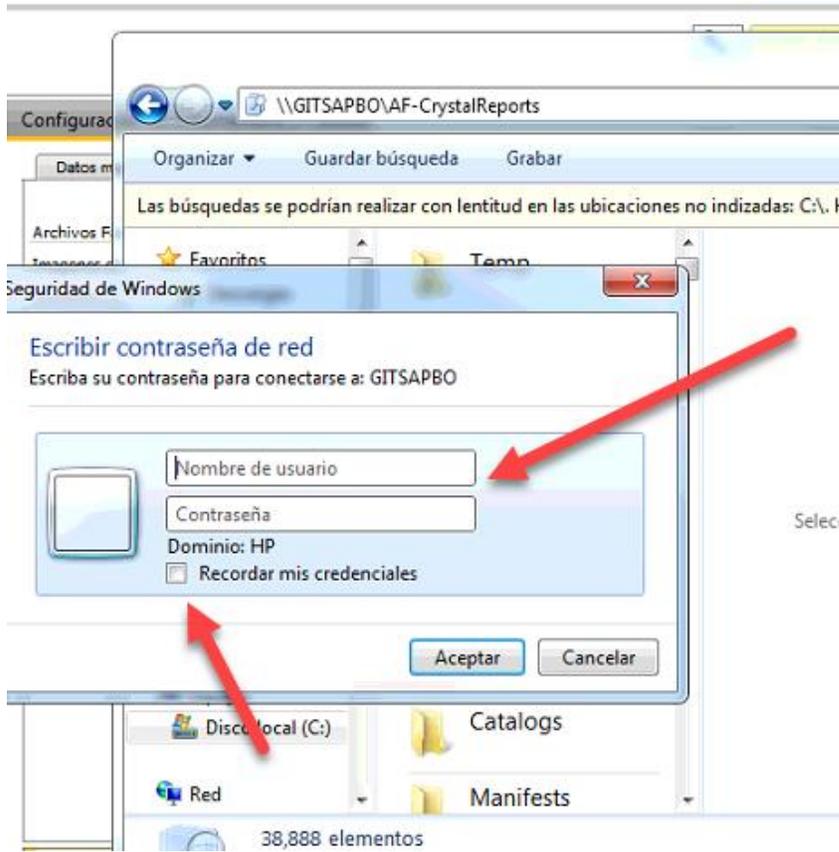
2. Run Register ActiveX (manualy C:\Program Files (x86)\SAP\SAP Business One\AddOns\ARGNS\Apparel and Footwear\X86Client \RegisterControls.bat run as administrator)

3. Configure ODBC 32 and 64 bits on each machine

System Data Sources:

Name	Platform	Driver
CRHANA	32-bit	SQL Server Native Client 11.0

Add...

Remove

Microsoft SQL Server DSN Configuration

This wizard will help you create an ODBC data source that you can use to connect to SQL Server.

What name do you want to use to refer to the data source?

Name: CRHANA

How do you want to describe the data source?

Description: HANA

Which SQL Server do you want to connect to?

Server: LUCAS-PC

4. Verify that the reports are on the correct Path
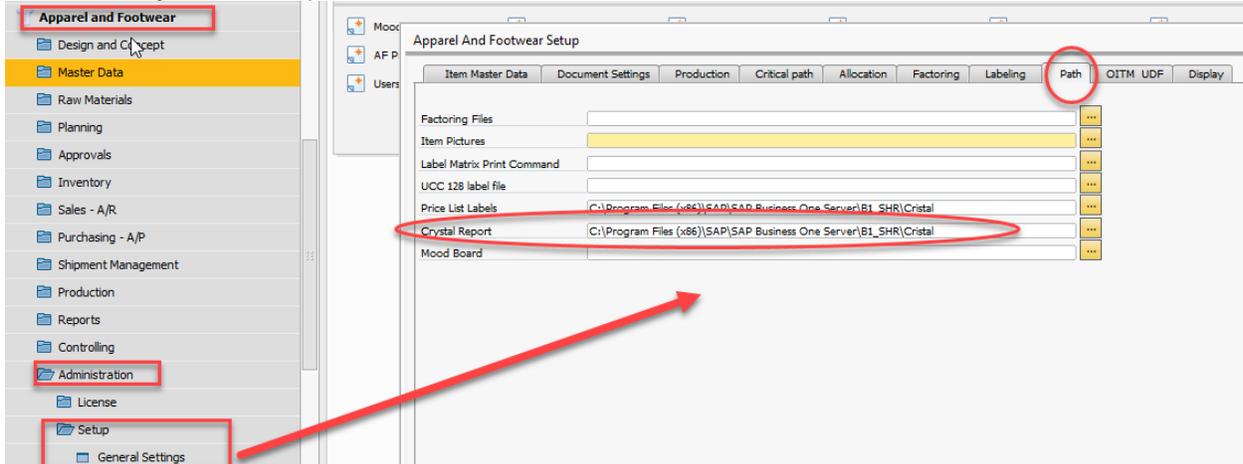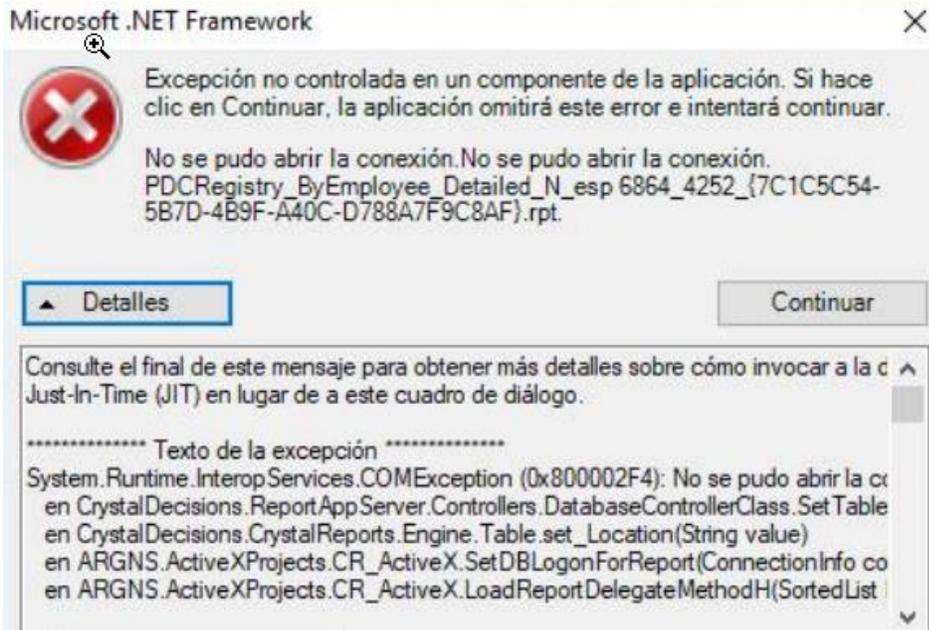
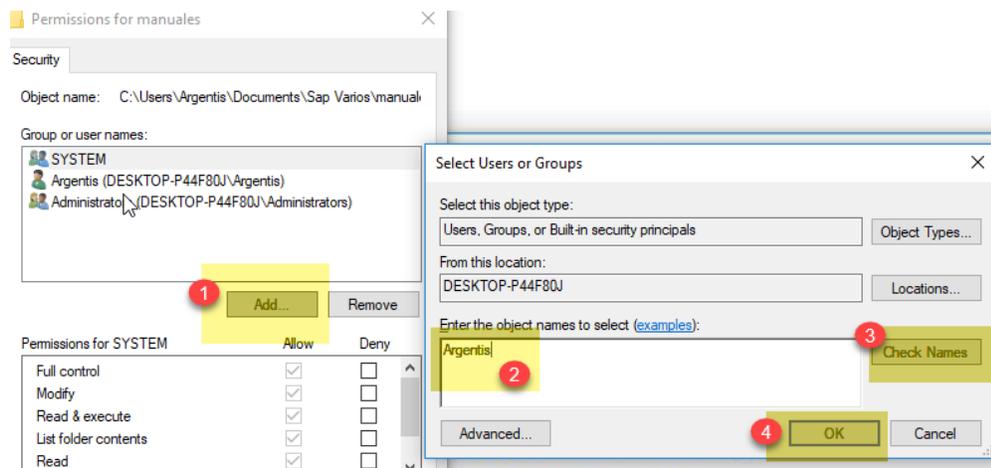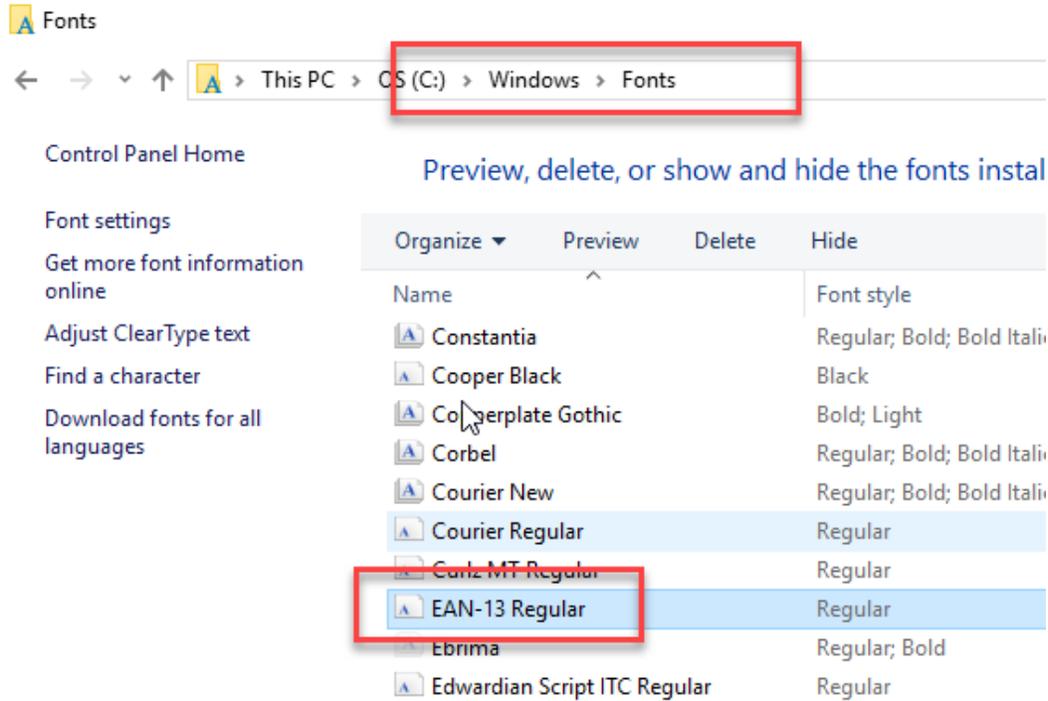Go to control panel – user and then allowed full control (permission) to that user (windows PC user) and Run SAP as administrator

1.4 The UPC labels is not showing barcode font

In the CR_print_labels.rpt report, some fonts are not allowed, but Ean13 shows barcode.
Install the Ean13 font

Fonts

This PC > OS (C:) > Windows > Fonts

Control Panel Home

Preview, delete, or show and hide the fonts instal

Font settings

Get more font information online

Adjust ClearType text

Find a character

Download fonts for all languages

Organize ▾	Preview	Delete	Hide
Name			Font style
Constantia			Regular; Bold; Bold Italic
Cooper Black			Black
Copperplate Gothic			Bold; Light
Corbel			Regular; Bold; Bold Italic
Courier New			Regular; Bold; Bold Italic
Courier Regular			Regular
Curlz MT Regular			Regular
EAN-13 Regular			Regular
Ebrima			Regular; Bold
Edwardian Script ITC Regular			Regular

And then in Crystal edit the report