AFS

Errors Knowledge Base
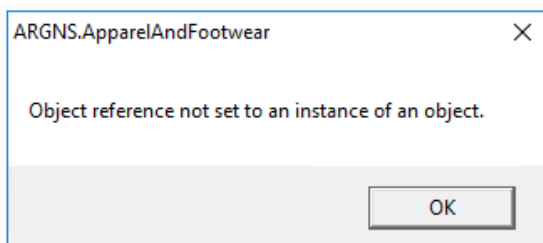
1   Installation and Initialization

1.1   A&F installation failed

1. Delete Windows TMP
2. Delete User TMP
3. Delete ARGNS folder (C:\Program Files (x86)\SAP\SAP Business One\AddOns)
4. Check that Apparel is not mention on AddOnsInstall.sbo and AddOnsLocalRegistration.sbo files
5. Reinstall A&F

Error A&F Complementary: Signature design of the digital signature

6. Stop the service **SAP Business one client**
7. Acces to C/ Archivos de programa/SAP/SAP Business One / File: AddonsInstall and delete the following:
8. <AddOn ClientType="A" Exe="ARGNS.ApparelAndFootwear.exe"…….</ADDON>
9. Delete ARGNS folder (C:\Program Files (x86)\SAP\SAP Business One\AddOns)
10. Run Sap as administrator
11. Start the service SAP Business one client

1.2   Object reference not set an instance of an object

 1 Check SAP folder permissions, (full control),

2 Open task manager, end task to any Apparel processes that is running

3 Run SAP as administrator

4 If it still face that error, please check DI API or reinstallation sap client
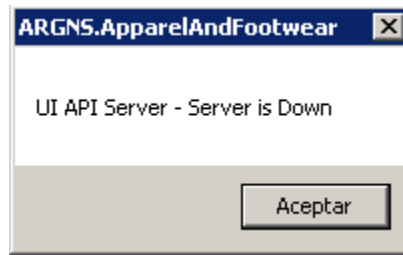
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1.3 ARGNS Apparel and Footwear UI API – Server is down.

This error normally indicates that an unknown issue has occurred where the SAP UI-API is in an unresponsive state. The solutions:

A To restart client machine, check SAP services are running and if it doesn`t work restart the server/machine that the client is running on.

B Error when opening SAP with A&F assigned to the company.

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ARGNS.ApparelAndFootwear        ☒

UI API Server - Server is Down

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- Go to task manager and close all running SAPBusinessOne.exe and SAPbouiCOM.exe
- Open command prompt as an administrator and run the following commands: /unregserver

.\SAPbouiCOM.exe -regserver

```
c:\Program Files (x86)\SAP\SAP Business One>SAPbouiCOM.exe/unregserver
c:\Program Files (x86)\SAP\SAP Business One>SAPbouiCOM.exe/regserver
```

- Apparel&Foorwear addon should open normally now.

1.4 The RPC server is unavailable. (Exception from HRESULT: 0x800706BA)

1 Close Sap B1 client

2 Open CMD as administrator and type

Cd C:\Program Files (x86)\SAP\SAP Business One
SAPBouiCom.exe -unregserver
SAPBouiCom.exe -regserver

```
C:\Program Files (x86)\SAP\SAP Business One>SAPBouiCom.exe -unregserver
```

Links:
https://support.boyum-it.com/hc/en-us/articles/205209017-SAP-Issue-The-RPC-server-is-unavailable
https://archive.sap.com/discussions/thread/79975
https://archive.sap.com/discussions/thread/1430116

SAP Business One